

▶ Ali Omer Bushara Abdalla

38-Block 3LE -Eldiuom Elsharqia –Khartoum - Sudan

Phone: +249920925433 - +249916669753

E-mail: kamon200811@gmail.com – kamon2008@yahoo.com

Date Of Birth: The 3rd of Oct 1991

Nationality: Sudanese

Religion: Muslim

Objectives

IT is my passion, and I have proven that through my work and implementations in IT solutions in the work. As such, I am now seeking a challenging position in which I can showcase my skills, experience and education

Education

B.Sc. on science (Honors) in Mathematical and Computer Science (2008 -2013)

- ▶ University of Gaziera , Faculty of Mathematical And Computer Science , Specialization: Computer Science

M.Sc. on science in Computer Science (2021 -Under Process)

- ▶ University of khartoum , School of Mathematical Science , Specialization: Computer Science

Experience

Network and Information system Administrator (31 March 2021 - Present)

Arab Poultry Breeders Coltd, OMMAT – Sudan. (Khartoum - Sudan)

Tasks and Responsibilities :

1. Helping in programs development, and improving the operation and the equipment's.
2. Improving and developing the internal and external network(wire and wireless) of the administration. In addition to the connection of the projects' network, the servers and the technical services in the Information Center.
3. Evaluating the equipment's, installing the operation system, following - up the systems of voice communication through the Internet Protocol of VOIP to increase the efficiency of the equipment's.
4. Installing, identifying and operating the computers and its accessories. Also to protect the data of the company and the users from the dangers of viruses and spy to save the efficiency of the equipment's and the data of the company.

5. Applying the check-up and maintenance of the equipment's and services, and updating lists .In addition to supervising the maintenance contracts with the external entities to preserve the good work of the equipment's.
6. Preparing the database of the major computers(servers), the personal computers and its attachments, the connected network and its mechanisms in the different departments of the company, follow-up and update it to simplify the analysis of the data, and thus, decision making.
7. Participating in writing technical reports and send it to the direct Supervisor.
8. Supervising the efficiency and technical operation of the servers and the supplies of the data network, wire and wireless communication to ensure its perfect work.
9. Work as IT manager if necessary .

Technical Support Specialists (20 November 2016 –31 March 2021)

Arab Poultry Breeders Coltd, OMMAT – Sudan. (Khartoum - Sudan)

Task and Responsibilities :

1. maintains personal computer equipment and its accessories, and do periodic preventive maintenance and operating systems, and provides technical support to users to ensure the workflow and performance of the devices.
2. Tests the network, internal and external communications, and IP problems to ensure the operation of the network and the workflow.
3. Install programs and operating systems on devices and makes backup for users data monthly (files + documents + e-mail).
4. Assists the network and information system administrator in completing his work by submits a monthly report to the direct manager to ensure the progress of work.
5. Provides assistance in various computer software works, and monitors and updates Internet connection networks to ensure the progress of work.
6. Install, and define equipment and accessories for computers to ensure business continuity
7. Ensures the efficiency and technical and operational status of the operating systems and the requirements of the information and communication network to ensure that they work in a standard manner
8. Do periodically updates the data of users on the Active Directory, in addition to updating the contact data of the users of Ommat Group to ensure easy access to the data in an easy way.
9. Create new users and gives special permissions on their accounts to ensure workflow.

Network Engineer (9 March 2014 –31 December 2015 – 20 November 2016)

University Of Khartoum, Faculty of veterinary Medicine (2 Years - contractor) - Information Technology And Network Administration (ITNA) . (Khartoum - Sudan)

Tasks and Responsibilities :

1. Follow-up and maintenance of sub-servers and internet connection at the faculty to ensure reliability and safety.
2. Ensure the proper work of sub-server and Internet service.
3. Installing the software (Windows) and associated software for users, upon request, with priority for network maintenance.
4. Inspect computers malfunctioning location and determine the parts and spare parts needed, so as to be purchased by the faculty, according to specifications.
5. Inform the network administrator in Shambat complex for new extensions needed by the faculty and to identify with him the needs.
6. Cooperation with the other technicians and colleague in Shambat complex when necessary.
7. Asking for help from the network administrator in case of complex problems.
8. perform any function or tasks required by Information Technology and network administration or employees of the faculty.

Technical Support Member (3 Feb 2014 – 3 Feb 2015)

Ministry Of Science and communication, The National Center for software.(As National Service) (Khartoum - Sudan)

Volunteer Experience

Statistic Department Manager

Sudanese Organization for Health and Human Development (SOHHD) . (Khartoum - Sudan)

Training Manager

Developer Charity Organization. (Khartoum - Sudan)

Volunteer

Nihna Ashankom charity group , Eyed Ala Eyed charity group. (Khartoum - Sudan)

Training And Courses /Computer Field

Diploma IN Computer Maintenance (1 Sep 2009–1 Dec 2009)

Arabic Technical Coltd. (Khartoum - Sudan)

Course IN Network Maintenance (3 May 2013 –1 Dec 2013)

Blue Nile Computer Science & Technology Center. (Wad Madani - Sudan)

Diploma IN Visual Basic Programming (2 May 2013 –3 Dec 2013)

Blue Nile Computer Science & Technology Center. (Wad Madani - Sudan)

Course IN CCNA security (14 Aug 2014 -27 Aug 2014)

Soft Star Training Center (Khartoum - Sudan)

Course IN CCNA (6 Nov 2014 -2 Dec 2014)

Soft Star Training Center (Khartoum - Sudan)

The 7th Graduate Studies and Scientific Research Conference (20 Feb 2016 23 Feb 2016)

Soft Star Training Center (Khartoum - Sudan)

DNS Workshop (Free BSD) full Day (9 December 2017)

SDNOG , www.sdnog.sd , NTC Tower (Khartoum - Sudan)

Internet Governance (Workshop) full Day (3 March 2018)

SDNOG , www.sdnog.sd , NTC Tower (Khartoum - Sudan)

IPV6 Workshop (Practical Configuration) full Day (17 March 2018)

SDNOG , www.sdnog.sd , NTC Tower (Khartoum - Sudan)

Unix Boot Camp (Free BSD + Centos) full Day (7 April 2018)

SDNOG , www.sdnog.sd , NTC Tower (Khartoum - Sudan)

Course IN CWNA – Certified Wireless Network Administrator(13 March 2014 -3 April 2018)

ELGANT Training Center (Khartoum - Sudan)

Course IN MCSE-Microsoft Certified Solution Expert-KMCSE135 (8 July 2018 -16 Aug 2018)

KIWI Training Center (Khartoum - Sudan)

Introduction to Network Operations L Unix/Linux and DNS (16 Dec 2018 – 6 Jan 2019)

Sudan NOG And Internet Society (online)

Network Monitoring and Service (30 March 2019 – 29 Apr 2019)

Sudan NOG And Internet Society (online)

Network Monitoring Workshop (27 oct 2019 – 30 Oct 2019)

SDNOG , www.sdnog.sd , NTC Tower (Khartoum - Sudan)

Automation with Ansible - Online (20 may 2021 – 31 may 2021)

Sudan NOG And Internet Society (online)

Training And Courses /Human Resource Field

Course IN TOT (Training of Trainers: 40 hours) (Sep 2015)

Elruya Elzakia for Training and Human Development. (Khartoum - Sudan)

Course IN Creative thinking (12 Sep 2015)

ElKhatwa Elzakia for Training and Human Development. (Khartoum - Sudan)

Course IN Positive Thinking (6 Dec 2015)

International Center for Training & Human Resources. (Khartoum - Sudan)

Course IN Self Strategically Planning (9 Dec 2015)

International Center for Training & Human Resources. (Khartoum - Sudan)

Course IN Debt Collection Skills (9 Feb 2016)

Altegena Training & Human Development Center, (Khartoum - Sudan)

Course In English Language (6 Nov 2014 -2 Dec 2014)

Unesco Book Frinds Club, Unesco National Educational Network (Khartoum - Sudan)

Skills / Computer Field

- Excellent : Computer Maintenance, Network Maintenance, Windows Server Management
- V-Good : Linux \ Unix Servers, PHP programming , System Analysis , Exchange Server, VMware ESXI , Monitoring Tools under Linux.
- Good : Multimedia (audio - Video) ,Photoshop ,VB.Net.

Skills

- ▶ Team player with excellent Communication Skills and Leadership Skills.
- ▶ Reliable ,Flexible in Hard working.
- ▶ Availability to travel to work anywhere.

Languages

- ▶ Arabic (read – write - talking) very Good – Mother .
- ▶ English (read – write - talking) Good – Secondary .

References

- ▶ **Dr. Mohammed Fadul Ahmed** , Associate professor and Dean, University Of Khartoum , Faculty of veterinary Medicine, Sudan, Khartoum Tell :+249912919437
- ▶ **Mohammed Ahmed Mohammed** , MTN Sudan Call Center Agent , Sudan ,Khartoum , Tell : +249922726412
- ▶ **Dr. Osama Hassan Ahmed**, Associate professor, University Of Khartoum , Faculty of veterinary Medicine, Sudan, Khartoum Tell :+249915258840
- ▶ **Mohammed Ibrahim Elsamani** , Support Manager , Arab Poultry breeders Coltd , Sudan , Khartoum Tel:+249990997209 .