

ASIM ELBOKHARI

ACCOMPLISHED PROJECT ROLL-OUT & SERVICE DELIVERY MANAGEMENT – 9 YEARS' EXPERIENCE IN TELECOM INDUSTRY, WITH PMP, RMP, PMI-SP, PMI-ACP CERTIFICATES



Targeting Project Management Role with a leading company

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Key Skills

Agile Project Management

Project Roll-Out & Management

Waterfall to Agile Transition

Product and Service Life Cycle Management

Resource Planning

Coaching and Mentoring

Analytical & Negotiation

Quality & Cost Control

Profile Summary

- Excellent track record in end-to-end planning, roll-out, operations management & delivery of projects involving installation & integration of Microwave Equipment for 4G (LTE), 3G, 2G services.
- Oversaw the ordering, PO approval process and installation of the network equipment supporting both IT and Telecom.
- Monitored project status and key deliverables against milestones and budget.
- Coordinate development of risk mitigation / contingency plan.
- Controlled changes to projects through Company's change request processes and documentation.
- Ensured quality of project deliverables meets acceptable standards.
- Managed and reported on the project resource plan.
- Disciplined in a Remote/Tele-worker environment while utilizing project management skills using the **PMI PMBOK** Methodology.
- Agile methodology such as **Scrum, XP**.

Career Timeline

ICTS Company
(Ericsson
Subcontractor) as
Installation Engineer

2008 - 2008

Nokia Siemens Networks,
Egypt as BCS Customer
Support Engineer
(Transmission Engineer)

2012-2014

Nokia Siemens
Networks, Sudan as
BCS Project Engineer

2008- 2012

NURTS Telecom
Services, Bulgaria as
Telecommunication
Project Manager

2014-2017

Soft Skills



Communicator



Agility



Collaborator



Innovator



Intuitive



Education

- 2014-2015: **MBA** from Cardiff Metropolitan University
- 2000-2005: **Bachelors in Science** (Electronics Engineering with Honor Degree in **Telecommunication Engineering**) from Sudan University of Science & Technology

Certifications

Work Experience

Oct'2014 – Apr'2017



Projects Executed:

- (VIVACOM, Bulgaria Project); Period: Oct'2014 – Apr'2017
- Implementation, Integration & Acceptance for 800 Microwave Sites; Period: 18 months

Jun'2012 – Sep'2014



Projects Executed:

- SABAFON Yemen (Care Program); Period: Jul'12-Dec'12; Scope: Installation, Operation, Maintenance, & Management of NSN Microwave Radio Network, including SRT1F, Flex Packet 800
- EMTS Nigeria (MS Project); Period: Jun'13-Jun'14; Scope: Installation, Operation, Maintenance, & Management of NSN Microwave Radio Network, including SRT1F, Flexi Packet 800

- 2018: PMI-ACP® (Agile Certified Practitioner)
- 2017: PMI-SP® (Scheduling Professional)
- 2016: PMI-RMP® (Risk Management Professional)
- 2016: PMP® (Project Management Professional)
- 2013: Junos (JNCIA-Junos) Juniper Networks Certified Associate
- 2012: CCENT (Cisco Certified Entry Networking Technician)
- 2012: CCNA (Cisco Certified Network Associate)

NURTS Telecom Services, Bulgaria as Telecommunication Project Manager

Responsibilities:

- Manage project budget of \$ 2M+ and ensure company obtains the best possible pricing; determine and minimize risk in buyout processes.
- Controlled project issues; managed project scope & change control and escalated issues where necessary
- Effectively communicated project scope, schedule, and budget with both customers and contractors.
- Negotiate, analyze, and prepare purchase order agreements, subcontracts, and cost control budgets.
- Identified feasibility for integration of new 3G / 4G sites using an optical link, through direct contact with the optical fiber respondent across all locations
- Identified all commercial tasks; identified & developed vendors for all infrastructure requirements; collaborated with partners; prepared technical & commercial offers/proposals; estimated cost and developed budget
- Maintained adherence to safety standards through weekly safety meetings
- Tracked productivity & quality metrics; conducted internal audits, reported non-conformances, identified risks & issues and implemented corrective actions

Significant Accomplishments:

- Ensured delivery of project before schedule
- Successfully completed project within approved budget through continuous monitoring of budget movement and optimized utilization of resources
- Improved reliability of microwave network by proposing optical fiber lines and by ensuring redundant traffic
- Overcame technical challenges in commissioning & integration areas

Nokia Siemens Networks, Cairo, Egypt as BCS Customer Support Engineer (Transmission Engineer)

Responsibilities:

- Provided technical consultation & support for customer's network performance and network SW & HW configuration
- Advised customers on proper use of product and addressed specific user issues
- Managed technical escalations & requests, emergency cases and outages Promptly resolved customers' technical issues via phone, web based tools and E-E-Mail; acted as a technical interface towards customer, subcontractors and 3rd party suppliers; prioritized cases based on customer requirement
- Tracked daily KPIs and performed deep dive analysis to identify root cause

Significant Accomplishments:

- Excellent track record of achieving customer delight by promptly resolving problems, urgent issues & escalations
- Improved Performance & Customer Satisfaction (CSMM) for customers through proactive initiatives based on root cause analysis
- Promoted best customer delivery & higher indirect sales through field force by maintaining proper network

Oct'2008 – June'2012

Projects Executed:

- ZAIN Sudan (NSN Rollout); Scope: Commissioning and acceptance test for SRA4, SRLXD, Flexi Hybrid, Flexi Packet and 20 hiT70xx
- ZAIN Sudan (NSN Trunk Radio Backbone for Western Region & Southern Region); Scope: Commissioning and acceptance test procedure for 50+ SRT1F sites and for more than 20 hiT70xx

Mar'2008 – Oct'2008



Project Executed:

- ZAIN Sudan (Ericsson Trunk Radio Backbone)

 Certificate Courses

 Membership

 Personal Details

Nokia Siemens Networks, Khartoum, Sudan as BCS Project Engineer

Responsibilities:

- Performed planning, scheduling & quality assurance for the project
- Defined project objectives, identified scope, tracked risks & controlled schedule
- Identified, analyzed and controlled project risks; monitored timelines and flagged potential issues to be addressed
- Developed project proposals, time-frame, schedule and budget; worked on project management tools to monitor working hours, budget, plans and cost
- Created test procedures; ensured site readiness for high quality of service
- Received, documented and uploaded PAC & FAC in the company's system
- Worked on instruments such as Spectrum Analyzer, Signal Generator, Frequency Counter, Power Meter, Optical Power Meter, Microwave System Analyzer, ANT-5 and ANT-20

Significant Accomplishments:

- Played a key role in keeping the project within schedule and budget
- Maintained highest standards of customer satisfaction in terms of quality

ICTS (Ericsson Subcontractor), Khartoum, Sudan as Installation Engineer

Responsibilities:

- Performed:
 - Implementation of Marconi System MDRS 155 EC
 - Installation, commissioning and troubleshooting of outdoor & indoor units, alignment 1.8, 2.4 & 3-meter antennas
 - Implementation of ERICSSON Microwave equipment (Mini Link-E, Mini Link High Capacity, Traffic Node (20P, 6P, 2P)) including Dish alignment (0.6 ~ 3meters)
 - Implementation of RBS (2206 & 2216) Equipment, Advance Power System & GSM Antennas, RBS Testing and Bird Site Master for Feeder Testing
 - Installation of Battery Backup Systems (PBC 6500)

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- May 2008: Instruments (Spectrum Analyzer, Signal Generator, Frequency Counter, Power Meter, Microwave System Analyzer, ANT-5 & ANT-20) at Egypt
 - June 2009: SDH Basic at Khartoum
 - June 2009: PDH Basic at Khartoum
 - June 2009: Surpass hiT 7060, 7035, 7025 Installation & Commissioning at Khartoum, Sudan
 - June 2009: Surpass hiT 7070, 7050 Installation & Commissioning at Khartoum
 - July 2009: SRT1F Operation, Maintenance & Commissioning at Khartoum
 - May 2010: SRT1F Operation, Maintenance, Commissioning & Admin. at Italy
 - Aug 2010: Systematic Troubleshooting at Khartoum
 - Apr 2011: Flexi Packet Radio Operation, Maintenance, Commissioning & Administration at Italy
 - Sep 2011: TNMS-Core/CDM Operation and Administration at Poland
 - Feb 2013: Flexi Packet IDU Hub800 Workshop at China

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- Sudanese Engineering Council

Date of Birth: 7th December 1982

Address: Khartoum, Sudan

Nationality: Sudanese

Marital Status: Married

No. of Dependents: 3

Passport Details: No. P01345225; Validity: Valid till 11-08-2019

Driving License: Available

Military Service: Completed

Languages Known: Arabic and English