

SUMMARY

Over 13 years form experience in Information technology and it is implementations in banking and financial sector domain that brings together a passion for technology and business . PMO Head position keep my technology maturity regarding IT very high and updated.

KEY SKILLS

Self Learner and motivation
UI /UX experience
Technology Mature
Analytical thinking
Business IT Alignment
Leadership
Characteristics and attending

TARGET POSITION

Manager
Consultant
Project Manager
Business / Data Analyst
Business Developer
Planner

EDUCATION

Future University

B.S.c Honor Information Technology

Khartoum, SD

📅 Sep '97 - Sep '02

LANGUAGES INFORMATION

- Arabic , English

PROFESSIONAL EXPERIENCE

IT PMO HEAD

Faisal Islamic Bank

Khartoum, SD

📅 Jan '16 - Present

Manage projects portfolio

Roles and Responsibilities

- Manage project managers
- Inter-project Communication
- Support Project Management Tools and Software
- Project Management Standards and Methodology
- Change management role and policies
- Mentor and train an experienced and competent staff of project managers
- Provide project portfolio reporting capabilities
- Provide a central repository for all projects and project information
- Process Automation for bushiness
- Setup IT (strategies, department training, and budget) with IT director
- Scoping - SRS - UAT - Go live
- Risk Management and evaluation
- Other assigned activities

DATE of BIRTH

11/08/1980

CERTIFICATIONS

- SO 20000
- CISSO
- ITIL
- CobiT5
- Prince 2,
- 6 Sigma Black Belt

Projects Achievements

- ERP - AML - Asset management - core Banking System - Help Desk and ticketing system - Infrastructure upgrade - DR replacement - Share point - Others

Tools

- MS(Visio - Project - Office - Team) - JIRA - Others
-

Digital Banking Head

Faisal Islamic Bank

Khartoum, SD

 Jan '14 - Jan '16

Mange and develop end to end payment system ecosystem

I Roles and Responsibilities

- Assist senior management in formulating and executing innovative e-finance products, aiming to achieve the business targets and improve customer experience
- Drive the development of projects, develop detailed project development plan, track and monitor project progress, ensure effective implementation of new services / initiatives and perform post-implementation review after launch
- Work closely with segment and product managers to prepare user requirements with the best market practice and excellent customer experience
- Understand the market situation and availability of new technology, conduct market analysis and propose enhancement recommendations for management's decisions
- Collaborate with internal and external stakeholders to achieve target project results

Key Achievements

- CRM - Fully digital banking platform - BI - Call center solution

Tools

Tableau - Hadoop - Mango DB - Splunk - Power BI

Payments Head

Faisal Islamic Bank

Khartoum, SD

 May '06 - Jan '14

System Administrator

- Provide technical support for both hardware and software issues our users encounter
- Manage the configuration and operation of client-based computer operating systems
- Monitor the system daily and respond immediately to security or usability concerns
- Create and verify backups of data
- Respond to and resolve help desk requests
- Upgrade systems and processes as required for enhanced functionality and security issue resolution
- Administrate infrastructure, including firewalls, databases, malware protection software and other processes
- Review application logs
- Install and test computer-related equipment
- Develop switch interfaces + transaction processing ,settlement , reconciliation

Key Achievements

develop and implement first and payment gateway

Tools

HSM - ISO8583 - Python - Java, - Linux - Json, - XML - Web-logic - and oracle DB)
