



# Curriculum Vitae

**Abubakr Ezzaddin Abdallah Ahmed**

B.Sc Chemistry. Honors

## I. PERSONAL DATA

Nationality : Sudanese  
Place and Date of Birth : Sudan , 16.july .1986  
Marital Status : Single  
Present Address : khartoum\_Gabra block9\_house287

Mobile: +249960133100

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## II. EDUCATION

2005-2010 : B.Sc. (Bachelor of Chemistry)  
AL Neelian University,  
Khartoum, Sudan.

2005 : Sudanese Secondary School Certificate,  
Khartoum , Sudan

## III. Linguistic Competences:

Arabic : Native Language  
English : Written and Verbal (Advanced)

## V. Training and rotations:

- Training in khartoum state water corporation.
- Training in forensic evidences inastitute .
- Training in (OSHA) systems from 7vision institute .

## IV. Competences and Expertis:

- Good practical experience in computer applications (internet, Microsoft office , information's analysis and communications)
- Good practical user for enterprises and management software (CBIO,ERP,SSAP)
- Ability to fix and resolve problems and complain with High accuracy.
- Work in team with effective manner.

- **QC engineer in salomi Italy for ceramics (1year experience)**

- Plans and directs activities concerned with development, application, and maintenance of quality standards for industrial processes, materials, and products: Develops and initiates standards and methods for inspection, testing, and evaluation.
- Determine quality of raw materials .
- Establishes program to evaluate precision and accuracy of production equipment and testing, measurement, and analytical equipment and facilities.
- Develops and implements methods and procedures for disposition of discrepant material and devises methods to assess cost and responsibility.
- Directs workers engaged in measuring and testing product and tabulating data concerning materials, product, or process quality and reliability.

- **Contact center agent in zain telecom (1 year experience)**

- Obtains client information by answering telephone calls ,interviewing clients, verifying information.
- Determines eligibility by comparing client information to requirements.
- Establishes policies by entering client information, confirming pricing.
- Informs clients by explaining procedures; answering questions, providing information.
- Maintains communication equipment by reporting problems.
- Maintains and improves quality results by adhering to standards and guidelines; recommending improved procedures.
- Updates job knowledge by studying new product descriptions, offers, and all services in network operator.

- **Sales representative agent in zain telecom ( 6 years experience)**

- Services existing accounts, obtains orders, and establishes new accounts by planning and organizing daily work schedule to call on existing or potential sales outlets and other trade factors.
- Focuses sales efforts by studying existing and potential volume of dealers.
- Submits orders by referring to price lists and product literature.
- Keeps management informed by submitting activity and results reports, such as daily call reports, weekly work plans, and monthly and annual territory analyses.
- Provides historical records by maintaining records in customer sales.