Dear Hiring Manager,

I am delighted to be applying for the position of IT Manager at your Innovation bank

I have more than 30 years of experience in leading teams in provide functional support and configuration management of the companies, enterprises including financial institutions, banks and other application in line with business Service Level Agreements (SLA).

I graduated in Illinois Institute of Technology having a Master degree in Security of Computer and Information. Having certificates from US institutions in all related IT management fields; including IT governance, project management and ISO27K. While at Information and Communication technology center, I led the IT in all endeavors to upraise the center from IT to IS by implementing governance and ISO 27001 in the all IT asset. I support & configuration management in a modern international ICT environment. I demonstrated expertise in managing all applications support processes including application defect management. I motivated the links between the University system, banks and ministry of finance. Through my carrier I demonstrated expertise in Solution Architecture and system development life cycle. I got an outstanding experience of system testing; develop customized software applications from functional specification and managing development under Agile development framework, water fall and SRS. I demonstrated outstanding experience in software application implementation. I demonstrated long experience in managing service level agreement SLA with application service providers, business reporting tools such as business object, crystal report and reporting writing including BI. I got strong ability to communicate and function in a culturally diverse and change oriented setting;

I enjoy traveling managing, communicate and work with overseas staff. I am hard worker willing to work long hours where required in order to achieve the Bank’s objectives. I successfully managed the smooth transition for services to customers, tasks to employees and reports and plans to the senior management. I manage IT department up-to-date on all current SLA, security protocols and updates.

Thank you for considering my application. I am always ready to improve myself and the people I work alongside. I look forward to discovering more about Innovation Bank and your plans for your IT department.

Sincerely,

Abdelraouf E. Elhassan