

PERSONAL INFORMATION

Osman Ahmed Edris Mohamed

📍 Al obied, Al obied (Sudan)  
 📞 0900440152  
 ✉ osmanflk110@gmail.com

WORK EXPERIENCE

- 11/2012–04/2015 **Security Guard**  
Al-Hadaf Company for Security Services, Khartoum (Sudan)
- 01/02/2018–30/01/2019 **Call center agent**  
Zain SD, Khartoum (Sudan)

EDUCATION AND TRAINING

- 01/01/2018–Present **Faculty of Science and Technology, Master of Environmental Sciences**  
University of El Nilin, Khartoum (Sudan)
- 01/01/2015–01/03/2015 **Diploma in the fundamentals of jurisprudence and the purposes of the Sharia**  
Institute Imam Shafi'i, Khartoum (Sudan)
- 01/08/2012–01/08/2016 **Faculty of Science and Technology, Bachelor of Meteorology**  
University of Omdurman Islamic, Omdurman (Sudan)
- 01/08/2015–30/08/2015 **Monitoring and monitoring methods**  
Shambat Observatory, Khartoum (Sudan)
- 01/01/2019–01/05/2019 **English Language Course**  
Rich minds

PERSONAL SKILLS

Mother tongue(s) Arabic

Foreign language(s)

|         | UNDERSTANDING |         | SPEAKING           |                   | WRITING |
|---------|---------------|---------|--------------------|-------------------|---------|
|         | Listening     | Reading | Spoken interaction | Spoken production |         |
| English | B2            | B1      | B1                 | B1                | B1      |

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user  
 Common European Framework of Reference for Languages

Communication skills Good communication skills as a customer service agent

Organisational / managerial skills Leadership  
Teamwork.

time management.  
Work under pressure

Job-related skills Free from National Service

Digital skills

| SELF-ASSESSMENT        |                 |                  |                  |                 |
|------------------------|-----------------|------------------|------------------|-----------------|
| Information processing | Communication   | Content creation | Safety           | Problem-solving |
| Proficient user        | Proficient user | Proficient user  | Independent user | Proficient user |

Digital skills - Self-assessment grid