MohamedAlmogtaba Abbas Abaker Joda - Resume

Summary

Design, Install, configure and maintain the association's LAN servers and network communications, including LANs and WANs, directory services, mail services and workstations. Provides internal analysis and support. Manages performance of a multiple hardware and software platform interface at the most complex level.

Personal information

- ❖ Date of birth: 22/1/1996
- ❖ Marital status: Single.
- ❖ Nationality: Sudanese.
- ❖ Known languages: Arabic: Mother language / English: Fluent Writer & Speaker.
- ❖ Emails: mogtabaabbass44@gmail.com
- ❖ Mobile Numbers: +249117181999

Education

July 2017: **University of Gezira**, Bachelor's Degree in Electronics Engineering Technology (HONORS), Telecommunications**.**

Experiences

1) IT Assistant – Embassy of India (Khartoum) {13/2/2022 – Present)
- Support to all Officers in any IT related issues & Ensure offices are well connected to the internet and network resources and resolve problems of connectivity.
- Maintaining Facebook, Twitter & Website of the embassy alongside any social media related duties.
- Network: Design, Installation and Maintenance Network, LAN Connectivity, Routers and Switches, Contribute the implementation of WAN and LAN establishment, and maintain the equipment and software.
- CCTV Camera System installation, Connection and troubleshooting.
- Maintain physical and virtual communication connections, including routers, VOIP Gateways, wireless pointers, switches, Conference meetings, etc.
- Datacenter Management at the Embassy & Residences.
- Purchasing & Maintenance of all the IT related Devices.
- Co-ordinate with the companies on events & Occasions about all IT related co-ordinations.
- Photo & Video editing.
- Maintain and configure the email Server.
- Sometimes Administrative duties.

2) Network Engineer – Sudanese French Bank – Khartoum –Sudan (1/12/2020 – 10/2/2022)
- Support to all Employees in HQ and Branches of SFB Bank
- Network: Design, Installation and Maintenance Network, LAN Connectivity, Routers and

Switches
- Microsoft Related Technologies: Windows Server 2016.
- Virtual Technology: EXSI & VMWare: Installation, Configuration, Monitoring and Maintenance.
- VOIP: Installation, Configuration and Management (Mitel, Yeastar).
- CCTV Camera System installation, Connection and troubleshooting.
- Time Attendance Machine installation, user management and data collection for time management.
- ESET Server & Endpoint Security Administration.
- Mail Server Administration.

3) **Alfa Trading Technology – Khartoum (10/9/2019 - 30/11/2020) Network Engineer**
- Network: Design, Installation and Maintenance Network, LAN Connectivity, Routers and Switches
- CCTV Camera System installation, Connection and troubleshooting.
- Time Attendance Machine installation, user management and data collection.

4) **AZ Technology Corporation _ Khartoum (Trainee) (17/10/2018 – 10/7/2019)**

- CCTV Camera System installation and maintenance.
- Network: Design, Installation and Maintenance Network, LAN Connectivity, Routers and Switches
- Datacenter Installation from infrastructure to completion.

5) **Call Center Agent - Sudani - Khartoum – Sudan (28/2/2018 - 11/10/2018)**

- Responsible for handling high volume of inbound customer calls to service them with quality and resolve enquiries.
- Explain products and services for customers.
- Trouble shoots service equipment issues.

Technical skills

- Fully proficient in the use of Microsoft Office and Internet Services.
- In depth working technical knowledge of server and PC operating systems.
- CCTV.
- VOIP.
- Fingerprints & Control Access.
- ESET Antivirus.
- Active Directory Domain Controller.

Courses

- Cisco Certified Network Associate Routing & Switching {CCNA} Course, (Sudacad Academy).
- Microsoft Certified Solutions Expert {MCSE} Course, Network Plus Training Center.
- ESET Endpoint Security (Franco Pinto – Future Lab).

Personal strength

- Team worker.
- Leadership & Communicative.
- Work under pressure.
- Ability to quickly grass new concepts.
- Excellent in dealing with computers.
- Well connected with outsourcing companies.
- Ability to effectively multitask, meet deadlines and establish work schedule under supervision.

Certifications

- Network Security Associate 1 (NSE 1) – Fortigate**.**
- Network Security Associate 2 (NSE 2) – Fortigate.

References: -

❖ **Nabeeh Mohamed Emam** - Head of IT Department – Sudanese French Bank **-** Khartoum – Sudan.
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❖ **Khalid Alsir Haroun –** Deputy of IT Department – Sudanese French Bank **-** Khartoum – Sudan.
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