

Ashraf Abd Al Aziiz Ahmed Ab- -

Branch Personal banker

at Bank Of Khartoum

Location: Khartoum Bahri, Sudan

Education: Bachelor's degree, Communications

Engineering

Experience: 3 Years, 3 Months

CONTACT

Location: Khartoum Bahri, Sudan

Name: Ashraf Abd Al Aziiz Ahmed Abdallah Abdallah

Mobile Phone: +249.912974645

Country: Khartoum Bahri, Sudan

Email Address: ashrafoaziiz@gmail.com

LAST ACTIVITY: 2022-06-12 REF.: CV70819919

TARGET JOB

Target Job Title: Telecommunications Engineering, Operations Officer

Career Level: Mid Career

Target Job Location: Sudan

Career Objective: working with the team to achieve the compane goals.

Employment Type: Full Time Employee; Part Time Employee

Target Monthly Salary: SDG 200,000 (≈ USD 11,086)

Notice Period: Immediately

PERSONAL INFORMATION

Date of Birth 18 August 1994 (Age: 27)

Gender Male

Nationality Sudan

Additional Nationalities Sudan

Residence Country Khartoum Bahri, Sudan

Visa Status Citizen

أشرف عبد العزيز أحمد الله عبدالله Name in Arabic

Marital Status Single

Number of Dependents 3

Driving Licence Issued From Sudan

EXPERIENCE (3 YEARS, 3 MONTHS)

August 2021 - March 2022

Branch Personal banker

at Bank Of Khartoum

Location: Khartoum, Sudan **Company Industry:** Banking

Job Role: Banking

To help and Solve customer ishee

May 2018 - May 2020

Operations officer

at SAS for Airports operations

Location: Khartoum, Sudan

Company Industry: Aviation Support Services

Job Role: Hospitality and Tourism

To check in and solved passenger problems.

September 2016 - February 2017

Customer Service Agent

at Zain - Sudan

Location: Khartoum, Sudan

Company Industry: Call Centers & Customer Care Outsourcing

Job Role: Customer Service and Call Center

EDUCATION

Bachelor's degree, Communications Engineering

at University of since and technology

Location: Khartoum Bahri, Sudan

May 2016

Grade: 2.88 out of 4

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SKILLS

Problem solving

Level: (Intermediate)

مهارات العمل الجماعي Level: (Intermediate)

fixable المرونة في العمل

Level: (Intermediate)

LANGUAGES

Arabic

Level: (Native) | Experience: More than 10 years

English

Level: (Expert) | Experience: More than 10 years

TRAINING AND CERTIFICATIONS

English for aviation (Training)

Training Institute: VIP for training center and development

Date Attended: November 2021 (50 hours)

Successfully completed the training course on customer service during (Training)

Training Institute: international center for quality ICQ

Date Attended: March 2020 (20 hours)

customer service (Training)

Training Institute: international center for quality

Date Attended: March 2020 (20 hours)

Successfully completed a trainee program in fire fighting

(Training)

Training Institute: Royal center

Date Attended: November 2019 (10 hours)

recurrent curse In ramp safety & security & ramp handling & pax handling (Training)

Training Institute: khartoum academy for aviation & technology

Date Attended: September 2019 (50 hours)

continous quality improvement in operation (Training)

Training Institute: training smart for training and consultancy

Date Attended: March 2019 (0 hours)

Advanced communication skills (Training)

Training Institute: noon center for training and development

Date Attended: September 2018 (25 hours)

Training Program Telecommunication and Electronics Engineering (Training)

Training Institute: National Telecommunication Corporation

Date Attended: January 2017 (200 hours)

omc - Data communication - CDMA -Fiber optics and SDH - planning and project (Training)

Training Institute: sudanese Electricity transmission CO.Ltd

Date Attended: August 2016 (100 hours)

HOBBIES AND INTERESTS

Football

