

# Mustafa Mahmoud Adam Ismail

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**Date of birth:** 1985  
**Marital status:** Married  
**Nationality:** Sudanese  
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## Education

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2003-2007 Sudan International University Bachelor degree in the specialization of Computer & Information System with grade Good

## Previous Employment (June 2014-June 2018)

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**System administrator at Unifert for Agricultural Activities**

## Previous Employment (July 2018-December 2018)

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**Technical Support Specialist at Vision**

## Previous Employment (March 2019-February 2020)

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**System Administrator at Bajafar Brothers**

## Current Employment (February 2020- Present)

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**ICT Supervisor at Almusharaf Factory-Kambal Foods**

## ROLES & DUTIES

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- Installing, Configuring and of Windows Client OS & Windows Servers OS
- Installing, Configuring and Managing AD / DHCP / DNS Services.
- Perform Security Health Check of Windows servers and other compliance related activities
- Manage Domain Controller
- Manage Active Directory Computers and User
- Diagnoses, and resolves Level One problems for users of the mainframe, personal Computer software and hardware, Internet and new computer technology
- Diagnoses and resolve end-user network or local printer problems, PC hardware problems and mainframe, e-mail, Internet, WLAN and local-area network access problems
- Install local area network cabling systems and equipment such as network interface cards, Routers and switches

- Responsible for maintaining the Backup network, hardware, software, files on a regular basis accordingly as per the company policies.
- Responsible for configuring & troubleshooting SWITCHES, ROUTERS and network infrastructure.
- Responsible for troubleshoot Microsoft windows issues.
- Monitoring complete network & providing network statistics.
- Responsible for the installation of software's like antivirus, MS-office, adobe & acrobat reader etc.
- Responsible for maintaining the network & troubleshooting the network related issues.
- Responsible for troubleshooting network printers.
- Responsible for troubleshooting Internet issues.
- Manage File Server
- Support LANs, WANs, network segments, Internet, and intranet systems.
- Ensure design of system allows all components to work properly together.
- Make recommendations for future upgrades.
- Maintain network and system security.
- Maintain integrity of the network, server deployment, and security.
- Ensure network connectivity throughout a company's LAN/WAN infrastructure is on par with technical considerations.
- Assign configuration of authentication and authorization of directory services.
- Maintain network facilities in individual machines, such as drivers and settings of personal computers as well as printers.
- Maintain network servers such as file servers, VPN gateways, intrusion detection systems.
- Troubleshooting and disaster recovery
- Administer NVR Devices and IP cameras
- Administer site to site connections
- Configuring VM And Esxi
- Managing of Company Website (kambalfoods.com)
- Responsible for finger print devices and configuration
- Firewall (Pfsense-OPNsense-ClearOS-Shopos)

## Excellent skills in

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- Proven ability to assess problems and research solutions
- Strong interpersonal and communication skills
- Prevent future problems by automating processes
- Greater knowledge of the business side of IT
- Keen awareness of system vulnerability
- Productive management of time

## Technical Skills

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- SAN and NAS storage architecture.
- Powerful at Microsoft Operating Systems, Windows Client & Windows server
- Odoo Open ERP
- Word press
- Preventative maintenance
- Supporting desktop systems as Linux
- Customer Service
- Python Programming

## Languages

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English (its medium of instruction)

Arabic it is my Mother Tongue

## Reference

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**DR. Hatim Alim** (Sniper Regional Manager) TEL :0912318919

**Yasir Magzob** (Vision Store CEO) TEL :0121000040