




Eng: Abdelrhman Adam Ahmed Abdalla


Day of birth: 9/28/1990

 Alshifa st, 13782, HAIL

 +966530650114

 allourd@live.com

 <https://www.linkedin.com/in/abdelrhman-adam-7022a999/>

 Single

Work experience

8/12/2017 - Present **OpMobilink Telecom & IT (service provided by: STC)**

Project Coordinator

Responsibilities

- Technically skilled administrative support professional valued for multitasking strengths, organizational abilities and diplomatic handling of confidential .
- Advanced command of MS Office along with strong business and financial management skills Leverage technology to elevate efficiencies, boost productivity, save costs and improve processes.
- Loyal and resourceful professional known for commitment to exceeding employer expectations.
- Responsible for urgent guarantee such as emergency upgrade, service recovery.
- Technical support to the Field operations and Remotely technical support to subscribers.
- Provide daily reports and feedback to STC & ZTE Service delivery , Assurances and Sales departments .

5/15/2017 - 8/1/2017 **Future horizons (STC)**

Field Operation Coordinator

Responsibilities

- Maintain office scheduling and event calendars .
- Composed, typed, distributed daily reports and routine correspondences .
- Collected and coordinated the flow of internal and external information .
- Managed office equipment and office space .

9/20/2015 - 3/13/2016 **Lycos for Development & Service Co. LTD**

Telecom Engineer

Responsibilities

- Perform construction and maintenance of OSP infrastructure according to industry standards.
- Determine scope, budget and schedules for OSP projects.
- Develop engineering specifications and follow engineering standards for assigned projects.
- weekly patrolling progress to monitor the traffic performance & results .

4/6/2015 - 6/5/2015 Petrodar Operating Company (PDOC)

Telecom Engineer

Responsibilities

- Manage and responsible for the Telecommunication Systems (Fiber Optics , Network , Telephone System requirements, VSAT Network, Radio systems and Telecom Equipment Rooms (TER)) .
- Monitor and control Telecommunication system design.
- implementation equipment installations, Testing and commissioning .

10/1/2013 -
10/28/2014

FastZone Technologies

Site Engineer

Responsibilities

- Placed orders and corresponded with vendors to regulate inventory .
- Planned and scheduled project timelines while managing project budgets and equipment
- Developed and presented progress reports .
- perform equipment installation on voice and data communications equipment , software , hardware and networks in customer sites and locations.

Other professional experiences, references

- Executive & Administrative Support .
- Data Analysis & Information Processing .
- Coordinate between KPI & SLA to reduce the delay of process .
- Customer Relations & Communications .
- MS Office (Word, Excel, PowerPoint) .
- Scheduling & Calendar Management .
- Meeting & Event Planning .
- Spreadsheets & Data Entry .
- Payroll Administration .
- Project Management .
- Voluntary Work .
- Business Application (WFM - Jasper Link - Road Map (GIS) - Nokia Analyst - EPMS - ERP - BMC Remedy - OneView - FTTH Handover - CE Portal - Granite) .

- *** References:
- Sr. Telecom Eng: Abdelmagid Homida , FastZone Technologies CEO, EMAIL: abdelmagid@fastzone.sd .
- Telecom Eng: hussam abu algoukh , Petrodar Operating Company , EMAIL: habugoukh@gmail.com , habugoukhnews@gmail.com .
- Operations Supervisor: mohamed ebrahim , Lycos For Development & Services Co.LTD , EMAIL: ibrahim@lycos-sd.com .
- Technical support in Go company , Nader Ahmed , EMAIL: n.ahmed@c.go.com.sa , mohamed salah mo.salah@c.go.com.sa .
- Regional Manger: Mohamed Almsaabi , ZTE Saudi Arabia , Email: msalmassabi.c@stc.com.sa .
- *****
- LinkedIn Page: <https://www.linkedin.com/in/abdelrhman-adam-7022a999/>

Education

2007 - 2012

Academy Of Engineering And Medical Sciences, Sudan / Khartoum

BS.C (Honor) Telecommunication Engineering

((Student Number 07/190867) (Engineering Record Number: 36208))

Certificates and Courses

Saudi Council Of Engineers

Valid membership number: 438694

Creativity Pioneering Training Center

Program for rehabilitation and development of managerial competencies for employees of companies .

Charisma Workforce Development

Huawei EHS training in tower climbing & electrical safety.

SudaTel Telecommunication Academy

Professional Diploma In following: Cisco Network , Mobile Communication , IP Technology , Radio , Office Application

Training Center - ZTE (HK)

Quality Control Certificate in following, Safety . OSP Manage quality survey , audit and inspection activities . FTTx installation standard . How to reduce the FTTx assurances issue . Customer specialist skills .

Civil Aviation Authority (Air navigation center)

Air traffic controller manage aircraft through all aspects of their flight with the priority of safety .

Sudanese Engineering Council

Engineering Record Number: / □/□ □/□/□ 362

INTERNATIONLA ISLAMIC UNIVERSTY MALYSIA

Programmable Logic Controller (PLC) Certificate .

Other skills and abilities

Language proficiency

English



Arabic



Driver's license

Groups **A**

Other skills and abilities:

- ** Additional Information:
- ### VALID Passport
- ### VALID Driving Licence
- ### WFM User
- ### Email: aaabdalla.c@stc.com.sa