**EHAB JABIR, MBA**

|  |  |
| --- | --- |
| *+249 920000072*  *ehabjabir@gmail.com* |  |

**Professional Profile**

**Engineering Management - Project Management -** **Service Management**

* Seasoned, highly analytical and resourceful professional offering significant expertise in Engineering Management involving Project Management, O&M, Contracts Administration, Quality Assurance/Control, EHS, Incident Problem, Process & Procedures, Support Service & Team Management.

**WORK EXPERIENCE**

**April`18 – Now with Kamenah Energy Company – Location: Riyadh Saudi Arabia**

**As Technical Manager**

* Involving in company establishment.
* Selecting and recruiting technical staff.
* Set-up business strategic plan for coming three years that confirmed by Top Mgt.
* Set-up objective KPIs for regional managers.
* Direct interface with Solar Equipment international suppliers and local partners.
* Manage Solar system projects (survey, design, implementation and Handover to customers).
* Manage after sales support section.
* Successfully delivered multiple solar system projects in various locations in Riyadh.

**April`17- March`18 with Al Maaly Engineering Company – Location: Riyadh Saudi Arabia**

**As Technical Manager**

* Confer with management, production, and marketing staff to discuss project specifications and procedures.
* Coordinate and direct projects, making detailed plans to accomplish goals and directing the integration of technical activities.
* Analyse technology, resource needs, and market demand, to plan and assess the feasibility of projects.
* Identifying and assigning duties to the technical team for executing various projects.
* Plan and direct the installation, testing, operation, maintenance, and repair of facilities and equipment.
* Recruit employees; assign, direct, and evaluate their work; and oversee the development of staff competence
* Develop and implement policies, and procedures for the technical work performed in the department.
* Perform administrative functions such as reviewing and writing reports, approving expenditures, enforcing rules, and making decisions about the purchase of materials or services.
* Consult or negotiate with clients to prepare project specifications.
* Set scientific and technical goals within broad outlines provided by top management
* Analysing the project progress reports and intervening to solve snags if any.
* Ensure technical team has the necessary resources to perform properly.
* Evaluate performance of the technical team.

**July`16 – March`17 with PM Dimension Consulting – Location: Sudan**

**As Consultant**

* Working with PM Dimension as a consultant in engineering service management domain (freelance), PMD is a consulting Firm is one of the leaders for project management, service management and quality standards. PMD offers Management Consultancy and Training in the areas of Project, Program and Portfolio Management, Change Management, Business Transformation and Business Process Outsourcing (BPO).
* PMD successfully accomplished several projects for service management transition QMS implementation for Centecs Engineering Co. and Centroid PMC Co.

Responsible for:

* Define the project objectives, deliverables and milestone through management consultations, team meetings, case framework analysis, and other applicable strategies based on customer needs.
* Interview and facilitate focused group discussion with, functional managers, supervisors, and other employees for additional data gathering and documentation.
* Define the project statement of work, terms, conditions and related annexes.
* Break the objectives into manageable segments; consult with project team/stakeholders how to approach the project.
* Coordinate with procurement section to perform procurement activities and supplier selection.
* Attend regular meetings and reports project progress to management.
* Brainstorms, finalizes, and presents recommendations for solutions to the project dilemma.
* Assess supplier performance and make necessary actions on timely manner.
* Develop strategic, communication plans, and other attainable change management approaches.

**Jul`14 – Jun`16 with Huawei Technologies – Location: Sudan**

**As FM Project Manager**

* Reported directly to the Managed Service Project Director.
* Lead delivery of FM to Huawei-MTN project (capacity of +2k Sites, 6 MSCs, 32BSCs and 3 Data-centers).
* The Project consists of mixed equipment of radio and transmission MW and fixed F.O. such as:
* Radio Equipment: Huawei (BTS3900, WCDMA, BTS3812E/DBS3800 NodeB), ZTE (BS8900, BS8800), Ericsson (RBS 2111, RBS 2308/2309, RBS 2106/2206, RBS 6101/6102/6601, SSC-02, WCDMA RAN W12), ALU (A 9100MBS)
* Transmission Equipment: Huawei (Optix RTN 600, Optix OSN 1500/2500/3500, Optix Metro 1000,), ZTE (SDH ZXMP S330, DWDM, ADM), Ericsson (MLE, TN 2P/6P/20P, HC, Marconi OMS1200), ALU (A 9470 LX, A 9400 AWY, A 9600 LSY, ), Other TX (I-Gate 4000 PRO Compression transmission System, L3 Digital Circuit Multiplication Equipment, NERA ), F.O (F.O Ring for MTN HQs offices, Especial F.O /E1 for Government Premises , F.O Over NEC national Electricity Cooperation connected Northern Region with Central HQ/Repeaters, F.O connecting cities through F.O. providers, especial direct E1to: UN & Khartoum province.
* EM Equipment: PLC, HYB & Solar Systems, HVAC, UPS systems, Rectifiers, Inverters, PDU, Batteries, GE Sets, ATS/STS, MDB, Fire Suppression (FM200), Access control system.
* Spearheaded Line and Function management of FM teams (+25 staff), management of 3 third-tier sub-contractors.
* Achieve PM/CM for all network sites and data-centers as per contractual SLAs & KPIs.
* Distinguished efforts in the set-up of FM department processes and procedures in sync with the Huawei processes.
* Skilfully handled crises management for network O&M operation during long unrest period with no. additional cost.
* Responsible of change/order procedures for Data-centers modification and expansion.
* Actively participated in annual budget formation and monitoring.
* Interfaced with all supporting departments like Finance, Sales, Procurement, HR, IT etc.
* Ensured fully complied with EHS policies and procedures.
* Ensured that FM service is performed as per agreed standards, budget, contracts, process, procedures and criteria.
* Key role in assuring efficient operation & performance of the field activities, ensuring minimization of outages & processes.
* Evaluated & executed solutions (RCA) for the network encountered issues.
* Generated reports related to performance and SLA for the Top Management.
* Accredited with ‘Huawei Future Star Award’ for 2014-15 and 2015-16 respectively.

**May`05 – Jun`14 with MTN – Location: Sudan**

**As Telecom O&M Manager**

* Initially joined as R&T Engineer & rose up to the level of O&M Manager.
* Network capacity of +2k sites/HQ Offices/Especial F.O & E1s that consists of mixed of radio and transmission equipment.
* Successfully executed service procedures related to electrical and telecom equipment.
* Key role in administrated contracts, maintained control on budgets and managed installation and testing of various electrical systems such as ATS, LV MDB, UPS, Rectifiers, Inverters, Batteries, GE Sets, HYB & Solar Systems.
* Carried out PAC and FAC for rollout sites, new electrical and telecom equipment to ensure conformance to design, specifications and compliance with operational and safety standards and ensure correction of any deviation.
* Distinguished efforts in assuring access network full availability also provided a high standard of R&T O&M services for established target, objectives & policies within outsourcing contracts (SLAs).
* Developed Key Performance Indicators (KPI’s) for team members and conduct performance appraisal evaluation.
* Spearhead network committee involving network Section Head`s engaged in establishing cross functional processes & procedures as well as improved network availability and defined QoS KPIs quarterly targets.
* Lead Network Operations in CDC Committee (Cross-Functional Departmental Committee) involved in resolving complex issues between MTN Departments involving Legal Manager, Security Manager, Capital Project Manager, Site Acquisition Senior Manager, and Finance Operations Senior Manager.
* Represented Network Operations in Engine Room Committee to evolve short & long term strategies involving Marketing Manager, IT Manager, Network RF Manager, Sales Operations S.Manager and Sales Planning S.Manager.
* Function as Acting Network Operations Senior Manager handling FM, VSAT & NI while reporting directly to the CTO for 6 months delivered successfully for the nationwide network across North Sudan.

**EDUCATION & CREDENTIALS**

2009 Master of Business Administration from School of Management Studies, University of Khartoum

2003 Bachelor’s Degree in Electrical Engineering “Control” from Sudan University of Science & Technology

**PROFESSIONAL ENHANCEMENT INITIATIVES**

***Managerial Training***

* Finance for Non Finance Course at Al Loula for Financial & Accounting Studies (Jun`14)
* Future Leadership Investment Growing High Potential Talent at MTN Academy, Dubai (Sep`13)
* MS Project 2007 at Aptech Institute (Nov`11)
* Advance Excel 2007 at Aptech Institute (Sep`11)
* How to Deliver Projects on Time at RAM Education (Dec`10);
* Action Learning Leadership Skills Course at Business School Netherlands (Aug`09)
* Managerial Skills Course at International Centre for Quality (Jan`09)
* Action Learning Supervisory Skills at Business School Netherlands (Jun`08)

***Technical Training***

* EHS Training at Huawei (Jan`15)
* WCDMA RAN W12 Access Transport Network Design at Ericsson (Jan`14)
* ACNA Aptech Certified Network Associate at Aptech (Feb`13)
* Level B of ZTE SDH at ZTE (May`12);
* ZTE SDH Product ZXMP S330 Level B at ZTE (Oct`11)
* I-Gate 4000 PRO – Dialogic Networks at South Africa/Johannesburg (May`11)
* Layer\_2 Data Cards on OMS1200 at Ericsson (Sep`10)
* Marconi OMS1200 Operation & Maintenance at Ericsson (Aug`10);
* OptiX RTN600 Second Line Maintenance at Huawei (Jul`10)
* MW planning & Design at Huawei (Jul`10);
* SDH Fundamental & Networking at Huawei (Jul`10)
* OptiX OSN (1500 - 2500 – 3500) Overview at Huawei (Jul`10);
* Service on Microwave R8 Operation at Ericsson (Jun`10)
* Digital Microwave link A 9400 AWY/A9600 LSY V2.0 O&M at ALU France (Sep`09)
* BSC/TC/BTS 9100 O&M at ALU (Oct`06);
* ALU BTS A9100 Description at ALU (Sep`05)
* Digital Microwave link Alcatel A 9470 LX Operation & Maintenance at ALU (Dec`05)