

## **MOHAMMEDALAMEEN ELGEILI ALAMEEN**

### ➤ **Objective**

- A professional progressive environment where one can attain comprehensive knowledge and experience in many fields that can utilize my interpersonal skills, at the job requires.

### ➤ **Personal Information**

- **Citizenship:** Sudanese.
- **Marital Status:** Single.
- **Military Status:** Military service done.

### ➤ **Academic Qualifications**

- August 2013 University of science & technology, faculty of engineering and architecture, engineering department.
- B.Sc. (Honors.) of communication systems engineering.

### ➤ **Graduation Project**

- Telecom Billing System Verification.

### ➤ **Previous Experience**

- 1) From May/2018 to May/2020, work in marina engineering company in the IT department as IT Helpdesk.
  - a) Provide technical support for hardware & software providing exceptional customer services in response to in coming service requests.
  - b) Maintain availability of WAN/LAN using various monitoring tools.
  - c) Installation & maintenance analog CCTV.
  - d) Installation & maintenance VOIP (ZYCOO).
  - e) Provide end user desktop and networking support with other technicians via (phone, email) in person.
  - f) Respond to call & email requests for technical, desktop server support by working troubles tickets as directed.
- 2) From January/2015 to March/2017, work in alasia petroleum company in the IT department as IT Helpdesk.
  - a) Installation & maintenance Microsoft windows.
  - b) Troubleshooting (LAN & WAN) network.
  - c) Configuration and use network monitoring tools.
  - d) Installing and configuring network devices (Routers, Switches & Access point).
- 3) From August/2013 to August/2014, work in directorate of information systems in the IT department as IT technical support.
  - a) Installation & maintenance LAN network.
  - b) Installation & maintenance Microsoft windows.

➤ **Training & Courses**

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- From August/2015 to November/2015, in AMAB for technology trained on installing & maintaining (CCTV system, Fair alarm system, Access control system, Queuing system, MATV system, Data & Voice system).

➤ **Courses**

- Comprehensive accounting system (Onyx pro) 2019.
- CCTV 2017.
- Computer networks 2017.
- MCSA 2014.
- CCNA 2014.

➤ **Skills**

- High communication skills.
- Teamwork ability.
- Teamwork leader.
- Execute work duties in required time efficiency.
- Work under pressure.
- Reports write.

➤ **Languages**

- Arabic (mother tongue).
- English (semi fluent write & speaking).

➤ **References**

- Available upon request.

➤ **Note**

- Certificates available upon request.