

MAISA MAHMOUD ELHAG

Biomedical Engineer



Sudanese



Khartoum. Sudan



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PROFILE

Experienced biomedical with over 6 years of experience between hospitals and companies. Excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements. Consistently saved costs while increasing profits.

EDUCATION

2002 → 2007

Bachelor's degree in Biomedical Engineering

Sudan University of Science and Technology

WORK EXPERIENCE

03-2016 → 12-2019

Almoulim Medical City

Maintenance Engineer

- Worked with end users to understand needs and provide better service in below depart: (ICU, CCU, NICU, HDU, OR, Landry, ER, Obs, Dental, ENT and Echo clinics such as: stress ECG, Holter and 24hr blood pressure)
- Increased customer satisfaction by resolving addressed issues.

01-2008 → 01-2009

Central Medical Supplies Public Corporation

Sales and Service Engineer

- Maintained records related to sales, returns and inventory availability.
- Worked on below products: (Medical Gas Supplies, Electronics, Dental and Hydrolytic, Sterilizations and Labs)

PERSONAL SKILLS

- ✓ Managing tasks and problem-solving skills
- ✓ Excellent conceptual and analytical skills
- ✓ Knowledge of computer software – Microsoft Office
- ✓ Installation and maintenance of medical device
- ✓ File and records maintenance
- ✓ Quick- Learning Abilities
- ✓ Ability to work within a team and individual
- ✓ Ability to use the internet for searching and communicating
- ✓ Good communication skills with different ages and social perceptiveness

LANGUAGES

Arabic



English



TRAINING

- Fedail Hospital (2/2008 - 5/2008)
- Omnia Medical Services CO. LTD (11/2008 - 12/2008)
- Khartoum Hospital (4/2010)

COURSES

- Sterilization machine (steam sterilize, ultrasonic cleaner, rotary sealers) (9/2016)
- Ultrasound Maintenance (ESAOTE Ultrasound) (8/2018)
- Integration Overview of Patient Monitoring Devices (2/2021)
- Integration Overview of Laboratory Equipment – Point of Care Devices(3/2021)
- Integration Overview of Treatment Equipment – Smart Infusion Pumps(3/2021)
- Integration Overview of Life Support Equipment - Ventilator(3/2021)
- Putting your figure on pulse oximetry (9/2021)
- Non-trivial aspects of NIBP testing (10/2021)
- Medical Equipment Management (10/2021)
- Get into the flow of Anesthesia Testing (1/2022)

REFERENCES

Eng. Yosuf Mohamed Shareef
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Al Moalim Medical City.
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