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| Muhammad Raheem AfridiNetwork & Systems Engineer Contact: +92-333-9292670  [**raheemafr@gmail.com**](mailto:raheemafr@gmail.com) |  | **picd** |

# Personal Summary

An enthusiastic network engineer with the necessary drive and determination needed to resolve complex networking issues. Possessing effective organizational skills and working knowledge of networking technologies and having a commitment to keep up to date with the latest developments, Now looking for a new and challenging Career, one which will make best use of my existing skills and experience and also further my development.

# Work Experience’s (6+years)

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|  | **NETKOM Technologies** |

**Position:** **Network Support Engineer**

**Duration:** *1st March, 2015 – uptil now*

* Design, implement & support network systems.
* Management of internal Network Security
* Installation, Administration Security antivirus for desktop and Servers protection
* Manage and Handle Wireless Network.
* Hardware and Software Provisioning, Installation, Configuration, Maintenance, and Troubleshooting Microsoft Enterprise.
* Installation / Configuration of Client & Server Computers Including*:*
  + Windows 2012R2 Server
  + Active Directory Service
* Proxy Server,DHCP Server, Domain Server, Sharing

**Pakistan Telecommunication Company Limited (Etisalat Pakistan)**

**Position:** **Network Engineer**

**Duration:** 1st March, 2014 – Feb 2015

**Responsibilities**

* Solving technical problems in different operating systems and Networks.
* Working on multiple platforms, CRM fault module & BNCC and handling faults to concerned person as well Facilitating walking customer
* Providing equipment needed for customer premises and supervising technical staff on their installation
* Using AAA Portal and giving Real time support to CPEI’S
* Monitoring and management of Retentions teams, and implementing strategy to achieve the desired targets.
* Final Report generation and assisting BM Operation
* Providing 2nd level Support to users and technical support on telephony network.
* Server-2008/2003 domain. DNS, DHCP, Web Server.
* Installation of operating systems (server and/or client) i.e. Windows XP, win-7, win-8, configure IP addresses, network printers, and, Controlling Server 2008 R2, Exchange 2010 and CRM.
* Configuration and archiving and troubleshooting of Microsoft Outlook client.
* Reporting to the project coordinator of IT Department of North region of the country.

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|  | **FAMZSOLUTION Peshawar ( Pakistan)** |

**Duration:** *1st Nov, 2012 – Jan, 2014*

**Position:** **Network Administrator**

**Responsibilities:**

* + - * Provided internal office IT supports.
      * Perform other duties related to the operations of the IT department, as required.
      * Diagnose, solve and provide root cause analysis for application, hardware, network, and O/S issues on desktops and laptops.
      * Maintaining Proxy Server For Internet Services &Installing & Configuration Switches.

# Technical Skills

**Hardware’s**

* Catalyst Series Switches, Routers, Ethernet Hubs, All Personal Computer Hardware’s, including Compaq, HP, Dell, and IBM PCs.

**LAN Topologies**

* Ethernet, Fast Ethernet, Token Ring.

**Software’s**

* VMware GNS3-0.7, Map info, TEMS Investigation ,Packet tracer 5.3,Different tools in MATLAB 7.0, LAB View, Adobe Flash and Microsoft Office.

**Platforms**

* Windows 95/98/2000s/XPs, Windows Vista, Win-7, Server 2008, Server2012, Linux.

# Certifications

* **Microsoft® Certified IT Professional**: Server Administrator on Windows  
  Server® 2012.
* Server Virtualization with Windows Server Hyper-V and System Center
* **CCNA** (Cisco Certified Network Associate)-CISCO

# Trainings

* Completed training for MCSE 2012 server certification
* VOIP (Voice Over the IP)
* WiMAX(Worldwide Interoperability for Microwave Access)
* CCTV camera installation and configuration
* ITIL

# Professional Summary

* Bachelor of Telecommunication with CISCO, Microsoft certifications and 3+ years of successful Professional experiences in implementation & administration of LAN & WAN.
* Excellent knowledge of system troubleshooting skills to resolve hardware and software problem.
* Determined, Hardworking, quick learner and a team player.
* Have good experiences in Network System Administration.
* Problem solving, good command on MS. Office suite and other network related software’s.
* Good interpersonal, Management and Communication skills.

**Education**

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| **BS (Telecommunication)**  **HSSC** | **University of Science & Technology Bannu, Pakistan**  **Gov. Superior College Peshawar** |

**Personal information**

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| Name  Date of Birth  Nationality  Marital Status  Current location | Muhammad Raheem Afridi  1st May, 1989  Pakistan  Single  pakistan |