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| **CURRICULUM VITAE**  Personal Details |
| |  |  | | --- | --- | | **Musab Omer Mansour Ahmed** | | | **Abu Dhabi, United Arab Emirates** | | | **Gender** | **Male** | | **Date Of Birth** | **01/01/1979** | | **Marital Status** | **Married** | | **Nationality** | **Sudanese** | | **Mobile No.** | **+249919588885** | | **E-Mail** | **Musab223@hotmail.com** |   \***Visa Status: Employment** (Transferable) |



***Objective*: I am seeking for a job as an IT Coordinator, Support Analyst - IT, Network Administrator or in any Computer Fields to obtain first post in the Information Technology & Industry.**

***Work Experience*:**

* **From May 2006 – September 2019**

**Hill International Inc, Middle East**

**Sr. Site Projects & IT Support**

**Duties and Assignments:**

I have been selected by our Vice president of the region to be responsible of the whole IT situation in the area as I served in different areas and projects like Abu Dhabi, Dubai & Al Ain cities to help and support all our main offices and site offices.

From the major assignments to provide a full solutions and administration for the site servers in the local networks with linked to other intranet and internet services.

**Responsibilities:**

* Administer network workstations, utilizing one or more TCP/IP or non-TCP/IP networking protocols.
* Install, configure, and maintain personal computers, file servers, Ethernet networks, network cabling, and other related equipments, devices and systems.
* Plan and implement network security, including building firewalls, applying cryptography to network applications.
* Managing host security, file permissions, backup and disaster recovery plans, file system integrity, adding and deleting users.
* Troubleshoot networks, systems, and applications to identify and correct malfunctions and other operational difficulties.
* Ensure timely user notification of maintenance requirements and effects on system availability.
* Document network problems and resolutions for future reference.
* Maintain confidentiality with regard to the information being processed, stored or accessed by the network.
* **From June, 2004 – April, 2006**

**Wael Computers. Abu Dhabi, U.A.E**

**Technical Support.**

**Job Description:** I was working as a Computer Technician, from the major assignments is to provide a full solution in the information technology as maintenance computers and also fixing all troubleshooting (hardware/software). Also installing all the required parts of hardware and equipments plus building small and medium networks.

* **From December, 2002 – May, 2004**

**Aldar Newspaper. Khartoum/Sudan**

**Technical Supervisor**   
**Job Description:** I was working as a technical supervisor in the data and internet information section. My job to take care of all the systems (Server & Clients) in the local Network (LAN). Also beside that I have to check out every week all the software that was installed before and update all the computers by the new software and hardware parts. From my assignments to give the right solutions to develop the IT works, also write the weekly reports to the head Department in the company by the full details of the weekly work.

* **From May, 1997 – August, 1999**

**Khartoum Sewerage Company. Khartoum/Sudan**

**Public Relations Officer**

**Job Description:** I worked as public relations officer. My job was including a lot of assignments with the many important places has links with the company. I was a ladder of a team directing them for the daily, weekly and monthly different assignments. Assuming the responsibilities of various jobs such as introducing and advertising to the company's services, targets and projects for the customers and public.

***Professional Skills:***

* Excellent in all Operating Systems (Win XP, Win Vista , Win 7…etc & all Win & Exchange Servers).
* Excellent in Windows Domain Controller and Systems Configurations.
* Helpdesk and Support Analyst – IT with Fixing and using Local Remote Assistance for users troubleshooting.
* Administer network workstations, utilizing one or more TCP/IP or non-TCP/IP networking protocols.
* Install, configure, and maintain all kind of computers with a local network.
* Maintain file servers, Ethernet networks, network cabling, and other related equipment, devices, and systems.
* Plan and implement network security, firewalls and all necessary linked network applications.
* Managing and administrating domain controller (Windows) with host security, file permissions, backup servers and disaster recovery plans, and users access permissions.
* Troubleshoot networks, systems, and other ERP applications to identify and correct malfunctions and other operational difficulties.
* Ensure timely user notification of maintenance requirements and effects on system availability.
* Working with different network devices (CISCO - IP Phones, Routers, and Switches).
* Web Designing & Online Hosting.

***Personal Skills:***

* Keen interest in acquiring knowledge.
* Enthusiastic, Self initiative & Team player.
* Ability to work cooperatively with other departments.
* Excellent interpersonal skills And Friendly.
* Quick Learner with Creative Personality.
* Dependable with a desire to learn.

***Education:***

**International University.** (West Coast Institute) Karachi, Pakistan   
Bachelor, Computer Science   
November 2002   
**GPA:** 3.5   
**Descriptions:** Bachelor of Computer Science/HONS with GPA of 3.5 From West Coast

Management And Technology Institute, Affiliated From Australian Education.

I completed the entire course in three years. Through these years I studied six Semesters; each Semester including four different subjects from many types of computer's study With a Total of 24 Completed subjects.

***Languages:***

**Arabic**, (Mother Tongue) Expert   
**Years of Experience:** More than 10 years

**English**, Expert   
**Years of Experience:** More than 10 years

**Urdu**, Intermediate   
**Years of Experience:** More than 5 years

***References:***

**Name:** Tariq Bushra **Company**: HCT **Phone:** +971506146682

**Name:** Yahya Farah A. **Company:** [HCT](http://www.marconi.com/Home/customer_center/Case%20Stud/Enterprise%20Solutions/Education/Higher%20Colleges%20of%20Technology,%20UAE)  **Phone:** +971552225125

**Name:** Kassed Hallak **Company**: Hill International **Phone:** +971503586763

***Note:***

**- All Papers and Certificates available upon request.**

**- Validated Driving License.**