

Monzer Mubarak Ali

monzerfax@gmail.com

Cell: +249 928 429 784

Career Objective:

- To apply my education's background, skills, knowledge, and my experience to continue my career as a mechanical engineer at a company that applied technologies of automotive, heavy equipment, and engineering business as generally.

Education:

- BSc honors degree in mechanical engineering, from Omdurman Islamic university (Jul/2017).

Courses:

- Preparation course of occupational safety and health administration (OSHA)-(Feb/2017).
- Fundamental of Engines, hydraulics, and Electrics system of Heavy equipment Vehicles (OCT/2017).
- Advanced Volkswagen Warranty Coordinator (Sep/2018).
- PMP preparation, by process Group PMBOK 5th (Aug/2019).
- English writing skills (Aug/2019).
- Operation management (Sep/2019).
- AutoCAD 2D and 3D design (Oct/2019).

Training:

- **Service Engineer:** at Diesel heavy equipment Co. workshop, Dealer of **JCB**, from (**Oct/2017** to **Jul/2018**).
- **Service Engineer:** at Elsafwa Automobile Co. workshop Dealer of **Volkswagen**, from (**May/2018** to **Jul/2018**).

Experiences:

- **Service Advisor:** at Elsafwa Automobile Co, Dealer of **Volkswagen**, (**Jul/2018** to **Jul/2019**).
- **Job description:** To provide customer with technical service and giving technical advice on current and future maintenance needs, in addition to write job cards with initial diagnosis, and follows up with customers during and after repairs.
- **Warranty Engineer:** at Elsafwa Automobile Co. (**Jul/2019** to **Dec/2019**)
- **Job description:** Checking Vehicles and spare parts under warranty to confirm the damage is as manufacturing defects, reporting, coordinating warranty processes, and write the warranty claims.
- Monitoring the job cards circulations inside the workshop, Closing the job cards and informing the service advisors with final remarks.
- **Service Advisor:** DAL Motors Co, Dealer of **Merced-Benz** passenger vehicles, (**Dec/2019** to **Present**).

Skills:

- Good technical background.
- Good English language.
- Good communications skills.
- Computer literate.

Additional info:

- Registered at Sudan engineering council.
- National service has completed.
- Driving license.
- D.O.B Sep/1991-KSA.