

Nazar Saifeldin Awad Mohd

CCNP, MCSE, MCITP, SCNP, JNCIA, JNICS, ECS-SW, ECS-Wireless, ITIL

Eastern Region, Al Khobar, KSA
nazarsaif@hotmail.com
nazarsaif@gmail.com
+966544615542 / 966537408200

CIO / CTO / IT Director

Qualified senior IT professional with over 16 years of experience in spearheading projects encompassing architecture, hardware, software, applications & infrastructure, emerging technologies for resolving complex technology initiatives.

Proficient in enhancing organizational business by maintaining regular interaction with key decision makers across client organizations. Exploring challenging senior managerial assignments with a professionally managed organization to leverage acquired skills in accomplishing organizational growth objectives

Expertise In

Strategic Planning
IT Infrastructure Support
Technical Leadership
Onsite / Offshore Coordination
Project Implementation
SLA Compliance
Software Development & Implementation
Troubleshooting & Issue Resolution
Documentation & Reporting
Effort Estimation
Resource Optimization
Client Interaction
Team Leadership

Leadership Strengths & Highlights

- ❑ Proven ability in end to end management of assigned projects utilizing project management methodologies across various IT functions (ERP/ IT Infrastructure for Industrial & Hotel systems Management)
- ❑ Skilled in integrating datacenter, management solutions & cloud computing structure for Tier 3 certified DC, design, development & implementation of Virtual Desktop Interface (VDI) solutions, VMware ESXI Virtualization with clustering, hyper threading, & SAN storage design as well as Disaster Recovery (DR) using (VMware SRM & Veam Backup & DR technologies amongst others
- ❑ Significant exposure in system design, development, management of complex projects, preparation and implementation of budgetary allocations to maintain organizational bottom lines
- ❑ Maintain organizational effectiveness & efficiency by defining, delivering and supporting strategic plans for implementing information technologies
- ❑ Proficient in preservation of assets by implementing disaster recovery, back-up procedures, information security and control structures
- ❑ Efficient Team Leader & Player, combining communication, interpersonal & problem solving skills with analytical, decision making and leadership capabilities to enhance organizational objectives

Professional Experience

Al-Othman Holding Group, Systems Of Strategic Business Solution (SSBS)
IT Manager

Mar 2013 – Dec 2016

Accomplishments:

- Successfully set up Tier 3 Data Center for the Al-Othman Holding Group & its 34 subsidiaries followed by setting up ITSM Team for monitoring the Tier 3 Data Center
- Significantly enhanced business & revenue by selling ITSM Team Services for monitoring the Tier 3 Data Center
- Kempinski Al-Othman Hotel Tower, Network Designing & implementation, ERP System integration & virtual infrastructure.
- Instrumental in linking National Hospitals in Sudan with one Hospital Management System (HMS)

Key Profile:

- Provided leadership to team members in defining work procedures, resolving technical issues & work priorities into ITIL core
- Optimized resource utilization & streamline processes to ensure compliance to budgets and other SLA parameters in day to day operations
- Generated awareness of IT policies & procedures amongst the employees. Guided team members in collating, identifying, defining & organizing user requirements to achieve the targeted KPI's.
- Involved in planning / supervising & implementing operations for IT infrastructure and IT systems; set up / evaluate changes / configurations to stabilize, enhance, document and upgrade operational platforms
- Collaborated with various support teams in end to end management of assigned projects in compliance to project delivery schedules and other SLA parameters
- Recommended information technology strategies, policies & procedures by evaluating organizational outcomes. Conducted network & system infrastructure audits of technologies to ensure compliance to organizational policies and procedures
- Enhanced operational efficiency by rendering business solution envisioning, IT innovation and the introduction of new tools and solution in the IT portfolio

- Maintained system uptime by implementing disaster recovery and back-up & DR procedures as well as information security and control structures
- Managed day to day administrative aspects related to preparing budgets, defining business SLAs and optimizing resource utilization
- Evaluated team performance & rendered productivity enhancement feedback. Organized training sessions for team members based on identified training needs
- Prepared & presented various status reports for the senior management and other stakeholders to enable effective decision making

New horizons Computer Learning Center
Regional Operations Manager

Oct 2008 – Jan 2013

Accomplishments:

- Played a key role in starting new Branches in Alhasa Region for (Men & Ladies Centers).

Key Profile:

- Managed day to day operations of the eastern region branches in compliance to organizational policies, procedures and budgets
- Assessed learning & development proposals & recommendations to be incorporated in development of various training programs
- Focused on enhancing operational efficiency by implementing various process improvement initiatives and specific projects
- Acquainted team members with organizational policies and procedures for implementing the same in day to day business transactions
- Optimized resource utilization through task allocation to team members based on individual department and job profile
- Interacted with suppliers and vendors for aligning material delivery schedules to project SLA parameters for maintaining seamless operations
- Groomed & mentored team members in enhancing client satisfaction & business generation by rendering superior quality service
- Updated business status to the senior management & other stakeholders using detailed reports & presentations to enable effective decision making
- Functioned as Senior Network Infrastructure Designer & IT Consultant involved in setting up feasibility studies for enterprise networks
- Set up & managed best practices for IT services management (IT Infrastructure Library & Cisco lifecycle Services PPDIOO) to enable businesses to effectively deploy & operate networks
- Implemented plans & maintained updated documentation on commonly performed maintenance functions in enterprise networks. Troubleshoot issues in complex enterprise networks utilizing specified tools

Previous Assignments

IT Manager	Federal Ministry of Health-Sudan	Jan 2006 – Oct 2008
Head of IT Department	Federal Ministry of Health-Ibn Sina Hospital	Apr 2004 – Dec 2005
Network Administrator	International University of Africa	Oct 2002 – Mar 2004

Academics

- **Dr. BA**, Marathawada University, Aurangabad, India, March 2000

Professional Development

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| <ul style="list-style-type: none"> • ITIL .V3 (Information Technology Infrastructure Library) • CCNP (Cisco Certified Network Professional) R&S • SCNP (Security Certified Network Professional) • JNCIA-ER Juniper Network (Associate, Enterprise Routing) • JNCIS-ENT Juniper Network (Specialist, Enterprise Routing) | <ul style="list-style-type: none"> • MCT (Microsoft Certified Trainer) • CTT+ (CompTIA Certified Technical Trainer) • MCITP (Microsoft Certified IT Professional) • MCSA (Microsoft Certified IT Professional) Windows server 2012 • ECS-SW (Extreme Certified Specialist) - Switching-NMS • ECS-W (Extreme Certified Specialist) – Wireless |
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IT Forte

- Network design / Network Security design, installation, implementation and management
- Integration of Networking Security systems & routing policies
- Designing & configuring Frame-Relay, MPLS, VPN's PPP and HDLC WAN connections with QOS, routing protocols EIGRP, OSPF, BGP

- Configuration and troubleshooting of VoIP & VLANs, Routing and Remote access server (RRAS) combined with VPNs, IPsec
- Installation, configuration, Implementation and administration of windows 2008 server, Active Directory Services DHCP, DNS, WINS and Group Policy
- Integration of hardware and software into a complete working system
- LAN Network Management
- Servers & Applications Database Backup
- Configuration and administration of Microsoft SharePoint 2010, Microsoft SQL Server 2010, Linux Ubuntu & Fedora
- IPTV Designing & Implementation for Hospitalities
- Installing and troubleshooting networks, including architectures such as WIMAX, DSL, ISDN and Dial-Up Networking
- Mobile Networking, GSM, CDMA
- Quality Management Systems
- Offshore training (BOISIET, FOET, HUET)
- Health and Safety (Risk Assessments – essential)
- Fire Service background
- Oracle 11I ERP design & implementation for all modules, Microsoft AX
- Extreme Network Certified Expert Design & Implementation (Switching & Wireless)

Major Projects

- Al-Othman Holding Group tier 3 Certified Data Center.
- Al-Othman Holding Group Tier 3 Network infrastructure design & implementations (Extreme Networks).
- AL-OTHMAN BUSINESS TOWER & KEMPINSKI Al-Othman Hotel Tower network infrastructure design & implementation (DATA, VOICE, IPTV, CCTV, BMS Integrations, Hotel Management ERP Systems).
- Al-Mohamadiya Smart Compound tier 2 Data Center Design & Implementation.
- Al-Mohamadiya Smart Compound complete network infrastructure (Extreme Networks) Design & Implementations.
- Network & servers upgrade designed with blade chassis technology with complete installation & implementation for AL-HASA HOSPITAL.
- Installation & implementation (DATA & VOICE, CCTV, ACCESS CONTROL) for Takween Advanced Industries.
- Design & implementation of disaster recovery for NADA DAIRY.
- Network & infrastructure designing & implementation (DATA & VOICE) for INTERWELL COMPANY.
- Private cloud design & implementation for SYSTEMS OF STRATEGIC BUSINESS SOLUTION (SSBS).
- Nada Dairy ERP infrastructure upgrade to Blade and virtualization technology (fujitsu Ax900).
- Nada Dairy Disaster Recovery. (VMware SRM tool for Data Replication). Design& Implementation.
- Nada Dairy Storage Upgrade to raid 10 with SSD disks (EMC).
- AL Othman-Tower complete network infrastructure (Extreme Networks).
- Seaport New Site (AMO,Nada,CTE) complete Network infrastructure for al-Othman affiliates (HP Networks).
- Nada Dairy Hofuf Production Site Network infrastructure upgrade (Extreme Networks).
- Al-Uyun Takween Factory Network infrastructure upgrade (Extreme Networks).
- Takween for Advanced Industries Network infrastructure upgrade (Extreme Networks).
- ERP (Microsoft Axapta) Sizing & Servers infrastructure with Storage upgrade for all AL Othman Subsidiaries.
- Takween SPS Jeddah complete network infrastructure (Extreme Networks).
- USG Dammam complete network infrastructure (Extreme Networks).
- IMCO Dammam complete network infrastructure (Extreme Networks).

IT Forte

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| <ul style="list-style-type: none"> • Cisco Routing & Switching & Wireless • Juniper Routing & Switching • Enterasys Switching & Wireless • Exterme Switching & Wireless • Avaya Switching & Wireless • Vmware 5.3 • Microsoft Enterprise Servers Aministration | <ul style="list-style-type: none"> • Hyber V • Fortinet Firewalls Setup & Configurations • Cisco ASA Firewall Setup, Configurations & interegrations • VPN Technologies • MPLS L2 & L3 Technologies • Data Center Management |
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Personal Details

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| Date of Birth | : 9 th November 1977 |
| Languages Known | : English, Hindi, Urdu and Arabic |
| Nationality | : Sudanese |
| Passport Details | : P02104531 valid till 2020 |
| References | : Available on Request |